


# MANASOTA OPTICS, INC.

## QUALITY POLICY

Our mission is to provide our customer a product which is second to none in the metal optics industry. It is our personal commitment to deliver a defect free, on time product at the most competitive price within our business sector. Our objective is not only to meet our customer's quality standards, but to be the standard for others.

We will achieve our mission by:

- Open communication with our customer. We will clarify customer product specifications and quality requirements to ensure we have a clear understanding before the production process begins. This process will continue with our employees during the production stage. The final product compliance will be verified to ensure our product meets our customer's expectations.
- Understanding that our reputation IS our business. Quality is our basic strategy for survival and a requirement for future growth.
- By adopting a policy of continual improvement and by paying attention to "lessons learned". If we fail by producing a defective product, we will determine what went wrong and how to avoid future occurrences.

  
Jonah Lowery  
President

Date: 4/1/14